



2024

Pharmacy Directory

藥局目錄

Directorio de Farmacias

약국 주소록



Central Health Plan of California

2024 Pharmacy Directory

This pharmacy directory was updated on July 11, 2024. For more recent information or other questions, please contact Central Health Medicare Plan at (877) 657-2498 or, for TTY users, (800) 899-2114, 24 hours a day, 7 days a week or visit www.centralhealthplan.com.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.centralhealthplan.com. You may also call Member Service at (877) 657-2498. (TTY/TDD users should call (800) 899-2114) for updated information.

Introduction

This booklet provides a list of **Central Health Medicare Plan's** network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and **Central Health Medicare Plan's** formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under **Central Health Medicare Plan** only if they are filled at a network pharmacy [or through our mail order pharmacy service]. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of July 11, 2024 . For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program which is called Express Scripts Direct Mail Order Pharmacy. For more information, please contact us or see the mail order section of this pharmacy directory.



If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact **Central Health Medicare Plan**.

Table Of Contents

Retail Pharmacies.....	2
Mail Order Pharmacies.....	7
Home Infusion Pharmacies.....	
Long-Term Care Pharmacies.....	11
Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies.....	

Retail Pharmacies

COUNTY: CONTRA COSTA

Alamo

Cvs #09991*

3158 Danville Blvd
Alamo, CA 94507
(925)314-9714

Fill up to 90-day supply: Yes
ePrescribing: Yes

Rite Aid #5907*

English
130 Alamo Plz
Alamo, CA 94507
(925)820-1233

Fill up to 90-day supply: Yes
ePrescribing: No

Antioch

Costco #1002*

English
2201 Verne Roberts Cir
Antioch, CA 94509
(925)757-1933

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #04326*

4028 Lone Tree Way
Antioch, CA 94531
(925)978-0276

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #16940*

English
5769 Lone Tree Way
Antioch, CA 94531
(925)752-0003

Fill up to 90-day supply: Yes
ePrescribing: Yes

**Delta Medical Pharmacy
Antioch***

English, Gujarati, Marathi
1888 A St
Antioch, CA 94509
(925)499-6368

Fill up to 90-day supply: Yes
ePrescribing: Yes

Rite Aid #06356*

English
4100 Lone Tree Way
Antioch, CA 94531

(925)522-0150

Fill up to 90-day supply: Yes
ePrescribing: No

Rite Aid #5908*

English
20 E 18Th St
Antioch, CA 94509
(925)757-7161

Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #1259*

English
3365 Deer Valley Rd
Antioch, CA 94531
(925)706-4152

Fill up to 90-day supply: Yes
ePrescribing: No

Wal-Mart #2697*

English
4893 Lone Tree Way
Antioch, CA 94531
(925)755-9600

Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #04724*

English
3416 Deer Valley Rd
Antioch, CA 94531
(925)978-8000

Fill up to 90-day supply: Yes
ePrescribing: No

Bay Point

Safeway Pharmacy #1215*

English
660 Bailey Rd
Bay Point, CA 94565
(925)458-0930

Fill up to 90-day supply: Yes
ePrescribing: No

Walgreens #13026*

English
2700 Willow Pass Rd
Bay Point, CA 94565
(925)709-0317

Fill up to 90-day supply: Yes
ePrescribing: Yes

Brentwood

Cvs #04283*

3171 Balfour Rd
Brentwood, CA 94513
(925)626-3963

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09511*

1175 2Nd St
Brentwood, CA 94513
(925)634-8045

Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #1234*

English
1125 2Nd St
Brentwood, CA 94513
(925)634-6782

Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #2621*

English
3110 Balfour Rd
Brentwood, CA 94513
(925)626-6030

Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #06871*

English
4520 Balfour Rd
Brentwood, CA 94513
(925)513-4055

Fill up to 90-day supply: Yes
ePrescribing: No

Walgreens #09102*

English
2271 Balfour Rd
Brentwood, CA 94513
(925)626-3491

Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #9978*

English
6570 Lone Tree Way
Brentwood, CA 94513
(925)240-6043

Fill up to 90-day supply: Yes
ePrescribing: Yes

Clayton

Cvs #06526*

6490 Clayton Rd
Clayton, CA 94517
(925)673-2803

Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #1195*

English
5432 Clayton Rd
Clayton, CA 94517
(925)672-2107

Fill up to 90-day supply: Yes
ePrescribing: No

Walgreens #02112*

English
5437 Clayton Rd
Clayton, CA 94517
(925)672-1356

Fill up to 90-day supply: Yes
ePrescribing: Yes

Concord

Costco #663*

English
2400 Monument Blvd
Concord, CA 94520
(925)566-4002

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09238*

2677 Clayton Rd
Concord, CA 94519
(925)689-2398

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09509*

4424 Treat Blvd
Concord, CA 94521
(925)676-4040

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09827*

5408 Ygnacio Valley Rd
Concord, CA 94521
(925)672-0646

Fill up to 90-day supply: Yes
ePrescribing: Yes

CONTRA COSTA COUNTY**Oak Grove Pharmacy***

Persian, Vietnamese
785 Oak Grove Rd Ste E1
Concord, CA 94518
(925)681-1823

Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #0955*

English
2600 Willow Pass Rd
Concord, CA 94519
(925)689-0895

Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #1192*

English
4309 Clayton Rd
Concord, CA 94521
(925)356-2712

Fill up to 90-day supply: Yes
ePrescribing: No

Sam'S Club #6612*

English
1225 Concord Ave
Concord, CA 94520
(925)349-2472

Fill up to 90-day supply: Yes
ePrescribing: Yes

Solano Pharmacy*

English, Spanish, Tagalog
2172 Solano Way
Concord, CA 94520
(925)332-5141

Fill up to 90-day supply: Yes
ePrescribing: Yes

Sycamore Medical Pharmacy*

Chinese, English
2485 High School Ave Ste 114

Concord, CA 94520
(925)349-6728

Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #03164*

English
1800 Concord Ave
Concord, CA 94520
(925)674-9477

Fill up to 90-day supply: Yes
ePrescribing: No

Walgreens #15003*

English
1990 Monument Blvd
Concord, CA 94520
(925)689-7812

Fill up to 90-day supply: Yes
ePrescribing: No

Danville**Costco #021***

English
3150 Fostoria Way
Danville, CA 94526
(925)277-1800

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09296*

3420 Camino Tassajara
Danville, CA 94506
(925)736-0262

Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09800*

650 San Ramon Valley Blvd
Danville, CA 94526
(925)820-3222

Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #1211*

English
3496 Camino Tassajara
Danville, CA 94506
(925)736-0346

Fill up to 90-day supply: Yes
ePrescribing: No

The Danville San Ramon Phcy*

English, Persian, Tagalog
905 San Ramon Valley Blvd Ste 106
Danville, CA 94526
(925)820-4603

Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #02560*

English
611 San Ramon Valley Blvd
Danville, CA 94526
(925)743-0166

Fill up to 90-day supply: Yes
ePrescribing: No

Discovery Bay**Cvs #09565***

14830 Highway 4
Discovery Bay, CA 94505
(925)240-7189

Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #1917*

English
14840 Highway 4
Discovery Bay, CA 94505
(925)626-6011

Fill up to 90-day supply: Yes
ePrescribing: No

El Cerrito**Cvs #09086***

670 El Cerrito Plz
El Cerrito, CA 94530
(510)524-5895

Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #2940*

English
11450 San Pablo Ave
El Cerrito, CA 94530
(510)233-8405

Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #03770*

English
11565 San Pablo Ave
El Cerrito, CA 94530
(510)234-9300

Fill up to 90-day supply: Yes
ePrescribing: Yes

El Sobrante**Walgreens #04049***

English
3630 San Pablo Dam Rd
El Sobrante, CA 94803
(510)758-2365

Fill up to 90-day supply: Yes
ePrescribing: No

Hercules**Rite Aid #5923***

English
1560 Sycamore Ave
Hercules, CA 94547
(510)799-1252

Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #2874*

English
4080 San Pablo Ave
Hercules, CA 94547
(510)322-9040

Fill up to 90-day supply: Yes
ePrescribing: Yes

Lafayette**Cvs #09938***

3625 Mt Diablo Blvd
Lafayette, CA 94549
(925)284-7121

Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #0783*

English
3540 Mt Diablo Blvd
Lafayette, CA 94549
(925)284-1550

Fill up to 90-day supply: Yes
ePrescribing: No

Walgreens #15946*

English
3614 Mt Diablo Blvd
Lafayette, CA 94549
(925)385-2385

Fill up to 90-day supply: Yes
ePrescribing: Yes

Martinez**Cvs #09253***

560 Center Ave
Martinez, CA 94553
(925)370-8077

Fill up to 90-day supply: Yes
ePrescribing: Yes

Rite Aid #5927*

English
1165 Arnold Dr
Martinez, CA 94553
(925)372-0945

Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #0972*

English
6688 Alhambra Ave
Martinez, CA 94553
(925)933-0822
Fill up to 90-day supply: Yes
ePrescribing: No

Wal-Mart #3493*

English
1021 Arnold Dr
Martinez, CA 94553
(925)313-9059
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #06101*

English
3655 Alhambra Ave
Martinez, CA 94553
(925)372-0337
Fill up to 90-day supply: Yes
ePrescribing: Yes

Moraga

Cvs #09203*

580 Moraga Rd
Moraga, CA 94556
(925)631-0204
Fill up to 90-day supply: Yes
ePrescribing: Yes

Oakley

Rite Aid #5931*

English
2555 Main St
Oakley, CA 94561
(925)625-7440
Fill up to 90-day supply: Yes
ePrescribing: No

Orinda

Cvs #09939*

50 Moraga Way
Orinda, CA 94563
(925)254-4956
Fill up to 90-day supply: Yes
ePrescribing: Yes

Rite Aid #5933*

English
27 Orinda Way
Orinda, CA 94563
(925)253-1904
Fill up to 90-day supply: Yes
ePrescribing: No

The Medicine Shoppe*

English
282 Village Sq
Orinda, CA 94563
(925)254-1211
Fill up to 90-day supply: Yes
ePrescribing: Yes

Pinole

Cvs #09299*

1617 Canyon Dr
Pinole, CA 94564
(510)724-8880
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #16222*

English
1400 Fitzgerald Rd
Pinole, CA 94564
(510)222-9281
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #11614*

English
2750 Pinole Valley Rd
Pinole, CA 94564
(510)222-9422
Fill up to 90-day supply: Yes
ePrescribing: Yes

Pittsburg

Rite Aid #5935*

English
580 Bailey Rd
Pittsburg, CA 94565
(925)458-0955
Fill up to 90-day supply: Yes
ePrescribing: No

Wal-Mart #1615*

English
2203 Loveridge Rd
Pittsburg, CA 94565
(925)427-2151
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #07376*

English
2901 Railroad Ave
Pittsburg, CA 94565
(925)439-8575
Fill up to 90-day supply: Yes
ePrescribing: Yes

Zeta Pharmacy*

Chinese, English, Spanish, Tagalog
361 E Leland Rd
Pittsburg, CA 94565
(925)432-9770
Fill up to 90-day supply: Yes
ePrescribing: Yes

Pleasant Hill

Cvs #16117*

English
560 Contra Costa Blvd
Pleasant Hill, CA 94523
(925)685-5244
Fill up to 90-day supply: Yes
ePrescribing: Yes

Rite Aid #5915*

English
2140 Contra Costa Blvd
Pleasant Hill, CA 94523
(925)691-0164
Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #1541*

English
1978 Contra Costa Blvd
Pleasant Hill, CA 94523
(925)688-0684
Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #2941*

English
707 Contra Costa Blvd
Pleasant Hill, CA 94523
(925)689-8466
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #05864*

English
721 Gregory Ln
Pleasant Hill, CA 94523
(925)944-1592
Fill up to 90-day supply: Yes
ePrescribing: Yes

Richmond

Central Pharmacy*

English, Spanish
2300 Macdonald Ave
Richmond, CA 94804
(510)234-4381

Fill up to 90-day supply: Yes
ePrescribing: Yes

Costco #482*

English
4801 Central Ave
Richmond, CA 94804
(510)898-2002
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #03078*

2151 Meeker Ave
Richmond, CA 94804
(510)231-5922
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #16837*

4500 Macdonald Ave
Richmond, CA 94805
(510)253-1001
Fill up to 90-day supply: Yes
ePrescribing: Yes

Wal-Mart #3455*

English
1400 Hilltop Mall Rd
Richmond, CA 94806
(510)669-0386
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #02506*

English
1150 Macdonald Ave
Richmond, CA 94801
(510)236-5748
Fill up to 90-day supply: Yes
ePrescribing: No

San Pablo

Brookvale Pharmacy*

English, Spanish
2101 Vale Rd
San Pablo, CA 94806
(510)235-4443
Fill up to 90-day supply: Yes
ePrescribing: Yes

Vale Road Pharmacy*

English, Gujarati
2023 Vale Rd Ste 101
San Pablo, CA 94806
(510)232-2377
Fill up to 90-day supply: Yes
ePrescribing: Yes

CONTRA COSTA COUNTY

Walgreens #04491*

English
15650 San Pablo Ave
San Pablo, CA 94806
(510)243-1100
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #13796*

English
14280 San Pablo Ave
San Pablo, CA 94806
(510)730-7000
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #15947*

English
13691 San Pablo Ave
San Pablo, CA 94806
(510)233-9467
Fill up to 90-day supply: Yes
ePrescribing: No

San Ramon

Cvs #09348*

9120 Alcosta Blvd
San Ramon, CA 94583
(925)829-9335
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09536*

490 Market Pl
San Ramon, CA 94583
(925)327-0435
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09868*

2455 San Ramon Valley Blvd
San Ramon, CA 94583
(925)820-7325
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #16365*

English
2610 Bishop Dr
San Ramon, CA 94583
(925)867-0245
Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #0982*

English

2505 San Ramon Valley Blvd
San Ramon, CA 94583
(925)831-9502
Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #2712*

English
11050 Bollinger Canyon Rd
San Ramon, CA 94582
(925)359-2005
Fill up to 90-day supply: Yes
ePrescribing: Yes

Wal-Mart #5610*

English
9100 Alcosta Blvd
San Ramon, CA 94583
(925)364-9217
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #16090*

English
11440 Windemere Pkwy
San Ramon, CA 94582
(925)364-6401
Fill up to 90-day supply: Yes
ePrescribing: Yes

Walnut Creek

Carelink Pharmacy*

Arabic, English, Tagalog
1870 Tice Valley Blvd
Walnut Creek, CA 94595
(925)378-7650
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09545*

1123 S California Blvd
Walnut Creek, CA 94596
(925)933-8353
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #09815*

738 Bancroft Rd
Walnut Creek, CA 94598
(925)938-8525
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #16563*

English
1871 N Main St
Walnut Creek, CA 94596

(925)979-0095
Fill up to 90-day supply: Yes
ePrescribing: Yes

Cvs #9324*

1960 Tice Valley Blvd
Walnut Creek, CA 94595
(925)947-6050
Fill up to 90-day supply: Yes
ePrescribing: Yes

Qd Pharmacy*

Punjabi
112 La Casa Via Ste 100
Walnut Creek, CA 94598
(925)939-6312
Fill up to 90-day supply: Yes
ePrescribing: Yes

Rite Aid #5948*

English
1526 Palos Verdes Mall
Walnut Creek, CA 94597
(925)939-8378
Fill up to 90-day supply: Yes
ePrescribing: No

Royal Pharmacy*

English, Gujarati, Urdu
1839A Ygnacio Valley Rd
Walnut Creek, CA 94598
(925)954-7869
Fill up to 90-day supply: Yes
ePrescribing: Yes

Safeway Pharmacy #0917*

English
600 S Broadway
Walnut Creek, CA 94596
(925)945-3440
Fill up to 90-day supply: Yes
ePrescribing: No

Safeway Pharmacy #3026*

English
2800 Ygnacio Valley Rd
Walnut Creek, CA 94598
(925)948-2287
Fill up to 90-day supply: Yes
ePrescribing: Yes

Scriptworks A Prof Pharmacy*

Chinese, Korean
480 N Wiget Ln
Walnut Creek, CA 94598
(925)934-4400

Fill up to 90-day supply: Yes
ePrescribing: Yes

Walgreens #04026*

English
2900 N Main St
Walnut Creek, CA 94597
(925)933-0307
Fill up to 90-day supply: Yes
ePrescribing: No

Walgreens #15078*

English
2995 Ygnacio Valley Rd
Walnut Creek, CA 94598
(925)256-7230
Fill up to 90-day supply: Yes
ePrescribing: Yes

Mail Order Pharmacies

Infinity Care Solutions*

1204 Se 28Th St
Bentonville, AR 72712
(888)414-5805

Solara Medical Supplies Llc*

English, Spanish
2084 Otay Lakes Rd Ste 102
Chula Vista, CA 91913
(800)999-7516

Express Rx Pharmacy And Medica*

English, Spanish
2503 Beverly Blvd Fl 1
Los Angeles, CA 90057
(213)353-0552

Hope Specialty Pharmacy*

English
330 N Brand Blvd Ste 155
Glendale, CA 91203
(800)557-5555

Ccs Medical*

English, French, Portuguese
5464 E La Palma Ave Ste B
Anaheim, CA 92807
(800)560-0595

Conversio Health*

720 Aerovista Pl Ste D
San Luis Obispo, CA 93401
(866)239-3784

Welldynex - Fl*

English
500 Eagles Landing Dr
Lakeland, FL 33810
(888)479-2000

Carepoint Pharmacy*

English, Korean, Spanish
9 Commerce Dr
Schaumburg, IL 60173
(855)237-9112

Personal Rx*

20 Murray Hill Pkwy #210
East Rutherford, NJ 07073
(201)430-7300

Broadway Family Pharmacy*

510 Amsterdam Ave
New York, NY 10024
(888)609-2064

Mail Order Pharmacies

Edgepark Medical Supplies*

Arabic, Armenian, Chinese, English
1810 Summit Commerce Park
Twinsburg, OH 44087
(877)852-3512

Elixir Pharmacy Llc*

English, Spanish
7835 Freedom Ave Nw
North Canton, OH 44720
(866)909-5170

Pumps It Pharmacy*

English
10601 Grant Rd Ste 101A
Houston, TX 77070
(832)604-8480

Long-Term Care Pharmacies

COUNTY: CONTRA COSTA

Antioch

Carepack Pharmacy Llc*

English, Spanish, Tagalog

3700 Sunset Ln Ste 7

Antioch, CA 94509

(925)665-0212

ePrescribing: Yes

Concord

Solano Pharmacy*

English, Spanish, Tagalog

2172 Solano Way

Concord, CA 94520

(925)332-5141

ePrescribing: Yes

**Sycamore Medical
Pharmacy***

Chinese, English, Spanish

2485 High School Ave Ste

114

Concord, CA 94520

(925)349-6728

ePrescribing: Yes

San Pablo

Brookvale Pharmacy*

English, Spanish

2089 Vale Rd Ste 31

San Pablo, CA 94806

(510)235-4443

ePrescribing: Yes

San Ramon

Premier Pharmacy*

Arabic, English, Spanish

18080 San Ramon Valley Blvd

Ste 104

San Ramon, CA 94583

(925)556-9680

ePrescribing: Yes

Walnut Creek

Ridgecrest Pharmacy*

English, Panjabi

1844 San Miguel Dr Ste 105

Walnut Creek, CA 94596

(925)937-6800

ePrescribing: Yes

NOTICE OF NON-DISCRIMINATION

Central Health Medicare Plan (CHMP) complies with Federal and State laws and does not discriminate or exclude on the basis of race, color, national origin, age, mental or physical disability, sex, religion, ancestry, ethnic group identification, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation.

CHMP provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreter and Written information in other formats (large print, audio, accessible electronic formats, other formats). We also provide free language services to people whose primary language is not English, such as: Qualified interpreter and Information in other languages.

If you need these services, contact CHMP at 1-866-314-2427 (TTY: 711). Our hours are, 8 AM-8PM, 7 days a week.

HOW TO FILE A GRIEVANCE

If you believe CHMP has failed to provide these services or discriminated you on any of the unlawful basis identified above, you can file a grievance by calling, faxing, e-mailing, or mailing a letter to:

Central Health Medicare Plan (ATTN: Member Services)
PO Box 14244
Orange, CA 92863
Phone: 1-866-314-2427 (TTY: 711) **Fax:** 1-626-388-2361
Email: memberservices@centralhealthplan.com

OFFICE OF CIVIL RIGHTS - CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- **By phone:** Call 916-440-7370. If you cannot speak or hear well, please call 711
- **In writing:** Fill out a complaint form or send a letter to: Deputy Director, Office of Civil Rights

Department of Health Care Services-Office of Civil Rights
PO Box 997413, MS 0009
Sacramento, CA 95899-7413

Complaint forms are available at http://www.dhcs.ca.gov/Pages/Language_Access.aspx

Electronically: Send an email to CivilRights@dhcs.ca.gov

OFFICE OF CIVIL RIGHTS - U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES (HHS)

If you believe you were discriminated based on race, color, national origin, sex, age, or disability you can file a civil rights complaint with HHS, Office for Civil Rights by phone, in writing, or electronically:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington D.C. 20201
Phone: **1-800-368-1019**, TTY: **1-800-537-7697**

Electronically: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Multi-Language Insert Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-314-2427(TTY:711). Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-866-314-2427 (TTY:711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-866-314-2427 (TTY:711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-866-314-2427 (TTY:711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-866-314-2427 (TTY:711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-314-2427 (TTY:711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-866-314-2427 (TTY:711) sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí .

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-314-2427 (TTY:711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-866-314-2427 (TTY:711) 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-866-314-2427 (TTY:711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، بمساعدتك. هذه خدمة مجانية. سيقوم شخص ما يتحدث العربية (1-866-314-2427 (TTY:711) ليس عليك سوى الاتصال بنا على

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं। एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-866-314-2427 (TTY:711) पर फोन करें। कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है। यह एक मुफ्त सेवा है।

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-866-314-2427 (TTY:711). Un nostro incaricato che parla Italiano vi fornirà l'assistenza necessaria. È un servizio gratuito.

Portugués: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-314-2427 (TTY:711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-866-314-2427 (TTY:711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-866-314-2427 (TTY:711). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-866-314-2427 (TTY:711)にお電話ください。日本語を話す人が支援いたします。これは無料のサービスです。

This pharmacy directory was updated on 07/11/2024. For more recent information or other questions, please contact Central Health Medicare Plan at (877) 657-2498 or, for TTY users, (800) 899-2114, 24 hours a day, 7 days a week or visit www.centralhealthplan.com.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.centralhealthplan.com. You may also call Member Services at (877) 657-2498. TTY/TDD users should call (800) 899-2114 for updated information.



**For Questions About Membership,
Call Toll-Free**

1-866-314-2427, TTY 711

8:00 AM to 8:00 PM, 7 days a week

**如果您有任何關於會員的疑問，
請隨時致電免費電話**

1-866-314-2427, TTY 711

每周七天，上午8時至晚上8時。

**Para preguntas sobre su membresía,
llame al número gratuito**

1-866-314-2427, TTY 711

8:00 AM a 8:00 PM, 7 días a la semana

멤버십에 대한 문의는 무료 전화로 연락 주세요.

1-866-314-2427, TTY 711

주 7일 오전 8시 부터 오후 8시 까지

centralhealthplan.com